

# *warrior*<sup>TM</sup>

CONQUER THE ROAD



*WARRIOR TIRE OWNER'S MANUAL*

# CONGRATULATIONS ON YOUR PURCHASE OF WARRIOR TIRES

*We believe Warrior Tires are some of the finest quality tires produced anywhere in the world.*

This limited warranty is made by, CMA, LLC, a California Limited Liability Company, (hereinafter, CMA) and covers all Warrior brand passenger or light truck tires listed below and sold in the United States or Canada after December 31, 2013. This limited warranty is not a warranty that tire failures cannot occur. Details on the four elements that make up the Warrior Protection Promise can be found in this owner's manual.



## HOW TO OBTAIN AN ADJUSTMENT

You must present the tire to be adjusted to a current Warrior Tire Dealer. For a list of dealers please visit [warriortire-us.com](http://warriortire-us.com). Tires replaced on an adjustment basis become the property of CMA. Along with the tire, you must present proof of purchase as well as this owner's manual and your record of tire maintenance. If you are unable to locate a Warrior tire dealer you may contact CMA's customer relations department at **888-226-5250** or email at [info@warriortire-us.com](mailto:info@warriortire-us.com). You must pay for taxes, fees or any additional services you order at the time of adjustment. No claim will be recognized unless submitted on a Warrior Tire claim form (supplied by the Warrior Tire Dealer), and the customer section completely filled out and signed by you, the owner of the tire presented for adjustment.

## **TIRE SAFETY AND MAINTENANCE INFORMATION**

Important safety Information: This manual is not intended to provide training or service procedures for mounting, balancing, dismounting or rotation of your tires. These functions should only be performed by qualified tire service professionals.

**The most important factors in tire safety, performance and service life are:**

- **Proper tire size, type, and load capacity (or load range)**
- **Proper inflation pressure**
- **Proper vehicle loading**
- **Regular tire rotation**
- **Regular inspection**
- **Proper tire repair**
- **Vehicle condition, alignment and maintenance**
- **Good driving habits**

**Proper Tire Inflation** - The recommended inflation pressures for tires are typically measured in pounds per square inch (psi) and are indicated on the vehicle tire placard, certification label or in the owner's manual. Inflation pressure should be checked at least once per month with an accurate tire gauge and when tires are cold.

**Regular Tire Inspection** - In addition to maintaining inflation, regularly inspect the tire tread and sidewalls for irregular tread wear, cracking, scrapes, bulges, cuts, snags, foreign objects or other damage resulting from use. It is recommended that tires, including the spare, be periodically inspected by a tire service professional during routine maintenance intervals such as oil changes and tire rotations.

More information regarding these factors can be found in the Tire Care and Service Manual published by the Rubber Manufacturers Association (RMA) and found on their website [www.rma.org](http://www.rma.org).

Additional tire safety information can be found at [www.safercar.gov](http://www.safercar.gov)

## **WHO IS ELIGIBLE FOR WARRANTY COVERAGE**

You are eligible for the benefits of this warranty if you meet all the following criteria:

- You are the original purchaser of the Warrior tires and they have been used only on the vehicle on which they were originally installed.
- Your tire is a size, load and speed rating equal to or greater than that recommended by the vehicle manufacturer.
- Your tire bears Department of Transportation (DOT) prescribed tire identification numbers and are not branded "BLEM" or "NA" (Not Adjustable).
- You properly maintained your tires. Tire inspection and rotation should occur every 6,000 to 8,000 miles. For your convenience tire maintenance, inspection and rotation record is provided in the Warrior tire owner's manual.
- You must have proof of purchase of your Warrior tires.

For Warranty exclusions, refer to the section "What this warranty does not cover".

Limited Warranty Coverage for a defect in workmanship or materials.

## **FREE REPLACEMENT**

If your Warrior passenger or light truck tire becomes unserviceable due to a defect in workmanship or material during the first 50% of the original tread life (calculated by subtracting one-half ( $\frac{1}{2}$ ) the difference between the original new tire tread depth and 2/32" from the original new tire tread depth), then CMA, LLC will reimburse the cost of a replacement Warrior tire to you, plus the cost of mounting and balancing as follows:

- a. The defective Warrior tire must be replaced with a comparable new Warrior tire by an authorized Warrior tire dealer.
- b. Costs of mounting and balancing will be also be refunded.
- c. Applicable taxes and fees and any other service charges will be the responsibility of the owner of the vehicle.

## **PRORATED REPLACEMENT**

If your Warrior passenger or light truck tire becomes unserviceable due to a defect in workmanship or material after the first 50% of usable tread life then you must pay for the cost of a new comparable Warrior tire on a pro-rated basis. The amount you must pay is calculated by multiplying the percentage of usable tread worn by the current retail selling price of the replacement Warrior tire. You must also pay costs related to mounting, balancing and any other service charges or applicable taxes.

## **TREADWEAR LIMITED WARRANTY**

Many factors play a role in how fast any tire may wear out on a vehicle. Some of these factors have to do with road conditions, driving habits, and proper vehicle and tire maintenance. Since every situation can be different, no manufacturer or dealer can guarantee you a certain number of miles from a tire. However, the following Warrior tires are warranted against tread wear out prior to the indicated mileage:

**WARRIOR R29**      *50,000 miles*

**WARRIOR R30**      *65,000 miles*

The Tread Wear Limited Warranty is a prorated warranty based on mileage received. There is no free replacement period. In order to make a claim under the Treadwear Limited Warranty you must provide the following information.

1. Original proof of purchase
2. This owner's manual with the date of tire installation, vehicle type, odometer reading at time of installation, and
3. Record of tire rotation and maintenance properly completed. Tire rotation should occur every 6,000 to 8,000 miles.

## **30 DAY SATISFACTION GUARANTEE**

All Warrior brand passenger tires sold in sets of 4 are covered by a 30 day satisfaction guarantee. If you are not completely satisfied with your set of 4 Warrior tires, they can be returned to the location where they were originally purchased within 30 days of purchase for a full refund or exchange. In order to be eligible for this refund you must present this owner's manual and provide your original proof of purchase. The Warrior Tire limited warranty claim form supplied to dealers must be signed by you with a reason for the return given.

Tires must be returned undamaged. Tires that have suffered damage due to road hazards or misuse or used in any competitive or racing activities are not eligible for this guarantee.

## **WHAT THIS WARRANTY DOES NOT COVER**

This Limited Warranty does not cover the following:

1. Tire damage or irregular wear due to:
  - d. Road Hazards such as, but not limited to, punctures, impact breaks, cuts, snags, bruises, bulges, stone drills, etc.
  - e. Fire, theft, vandalism or collision.
  - f. Improper use or operation including, but not limited to, improper tire and vehicle maintenance, misuse, abuse, accident fire or chemical corrosion, under inflation, overloading, over deflection, or failure to follow recommended rotation practices.
  - g. Tire alteration, such as, but not limited to, adding a white inlay, tread regrooving or siping, tire truing or adding sealant materials to the tire.
  - h. Use of tire chains, tire spinning, racing, or other competitive activities.
  - i. Improper installation, improper mounting or demounting, misapplication, wheel misalignment, imbalance in the tire/wheel assembly.
  - j. Tires used in commercial service.
  - k. Tires with the DOT number removed or rendered illegible.
2. Ride complaints after the first 1/32<sup>nd</sup> of treadwear or due to damaged wheels or any vehicle condition.
3. Tires with weather cracking which were manufactured five (5) or more years prior to presentation are not covered.
4. Tires that are worn to 2/32" or more than 72 months old (based on date of purchase) whichever comes first. Proof of purchase is required. Without proof of purchase the manufacture date will be used to determine eligibility.
5. Tires branded or marked "Non-Adjustable (N/A) or "Blemished" (Blem)"; or previously adjusted.
6. Loss of time or use, inconvenience, or any incidental or consequential damages.
7. Cost of mounting and balancing service except as noted above.

This limited warranty is applicable only in the United States and any tire used or equipped on a vehicle registered or operated outside the U.S. is not covered by this warranty.

## **CMA ROADSIDE TIRE ASSISTANCE**

Congratulations on the purchase of your Warrior tires. As an added benefit CMA is offering complimentary roadside assistance service on all Warrior tires. Simply keep this information in your glove box and telephone the toll-free dispatch number below to receive your roadside assistance.

Emergency roadside assistance is available 24-hours a day, 365 days a year, anywhere in the U.S. or Canada on the tires you have just purchased. Tire Protection Plus consists of emergency road service dispatched to change your flat tire with your inflated spare. This service is valid for two (2) years from the date of purchase. Only the vehicle for which the tire(s) was purchased is covered under this program. Service is performed on a "sign & drive" basis, whereby the customer is not charged for approved service up to a maximum benefit amount of sixty dollars (\$60.00 USD) per event. Service is limited to three (3) events per two (2) year period. Service charges over the maximum benefit amount and/or other services not included in this program are the sole responsibility of the customer and shall be paid directly to the service provider at the time of service.

Service is for passenger cars, vans and lights trucks.

Service excludes fleet vehicles, off-road vehicles, vehicles over one ton capacity, commercial vehicles, vehicles already at a repair facility, any vehicle in tow or any vehicle which, at the sole determination of the service provider, is in such condition that service is likely to result in damage to the vehicle. Further, roadside assistance shall not be provided for services on tires or vehicles outside the scope of this agreement. Theft, vandalism and accident related incidents are not covered. Service may not be available in areas where state/provincial providers are exclusively utilized.

To receive 24-hour Tire Roadside Assistance, you must call the toll-free number listed below to have service dispatched to your location. Please have your account number, date of purchase and your location available. You must be with the vehicle at the time of service.

## **YOUR LEGAL RIGHTS**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. No representative or dealer has authority to make any representation, promise, or agreement on behalf of CMA or Warrior Tire, except as stated herein. Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this representation that a tire failure cannot occur. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This limited warranty is applicable only in the United States.

## **OWNERS OBLIGATIONS**

In order for this limited warranty to remain valid, you must have your tires inspected and rotated per the recommendations outlined in this owner's manual. You should furnish proof of this inspection and rotation at the time you present a tire for adjustment.

You must operate your tires at proper inflation pressures as specified by your vehicle manufacturer. You must also maintain proper wheel alignment and balance of the tire and wheel assembly.

When making a claim for adjustment, complete and sign the customer section of the Warrior Tire Limited Warranty Claim form provided by the dealer and pay appropriate replacement price, taxes, mounting, balancing and any other fees or charges, if any apply.

You must leave the tire being claimed with the Warrior tire dealer. Once the tire is accepted by the dealer for adjustment under this Limited Warranty you agree to relinquish all ownership and rights to the tire.

*FOR DISPATCH ONLY 1-800-999-9460*  
*ACCOUNT # 690103*

Date of Purchase: \_\_\_\_\_

